



Annual Agency Evaluation 2011

Corliss Institute is a licensed RI organization that provides residential, day program, employment preparation and work supports to deaf adults with diverse disabilities. Our values and goals are always focused on the quality of life, services and options we offer to those we serve. Please take the time to complete this – it will help us maintain and improve everything that we do – thank you!

1. When I think of Corliss, my overall rating for the organization is: outstanding good OK needs some improvements I am concerned about one or more things
2. Corliss keeps me informed about issues, changes or decisions that affect Corliss clients yes no sometimes not sure
3. Corliss clients are treated with respect and care at all times yes no sometimes not sure
4. Corliss supports our Members' choices for activities, work, and lifestyle issues yes no sometimes not sure
5. What I like best about Corliss services and programs is_____.
6. What I like most about Corliss staff is_____.
7. I think Corliss should do or have_____.
8. I think Corliss should not_____.
9. I am a parent or family member a community member Corliss staff Board Member Corliss Member Tenant of Corliss 9A. Date:_____
10. I would like to talk privately with the Executive Director, Program Director or another Corliss representative, and I will contact Holly to inform her about this yes no

Note: comments, suggestions and ideas for improvement are appreciated and kept confidential unless state laws require disclosure. We want to hear of Corliss successes, but we also need to know about any concerns or complaints – this allows us to improve and assure quality.

Thank you for taking the time to do this! If you have any more comments or questions, please use the back of this paper, call Holly at 245-3609 or ask Holly to let Mary, Marie or another staff know that you would like a meeting. We will publish summary Evaluation information in our spring/summer newsletter and our 2009 Annual Report.